

THE USONIAN INN LLC POLICY

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WELCOME TO THE DURSINA'S CROSSROADS HOUSE

 Check in time is 3PM to 8PM or by appointment and Check out is by 11AM; ask for exceptions or arrangements - any guests remaining after check out time without prior agreement will be charged for an additional night rate; early check-in fee is \$35 if the request exceeds 1(one) hour.

NEW HOUSE RULE - NEW PROTOCOL

- To ensure your reservation is confirmed, you must REGISTER ALL STAYING GUESTS within 24 hours of booking with a GOV ID card; we streamline this process by sending you a link from our app that you can share; if you registered two guests, the link might have 2 spots or one link will be sent to each guest separately. If you don't comply, your reservation will be canceled.
 - Please comply or your reservation it's not going to be completed, therefore will be canceled.

Registered guest (the "booker") who initiated the reservations, should be responsible that all staying guests follow suit.

The owner reserves the right to cancellation of any booking without having to give reasons for so doing.

- At the time of booking we retain a deposit in the amount of 20% of the entire stay that is NON-REFUNDABLE at any time.
 - In the event you must/decide to shorten your stay on the spot, you should take responsibility for the entire bill.
- SMOKING IS **PROHIBITED** ON THE PROPERTY'S GROUNDS and INSIDE THE BUILDING AT ALL TIME (smoking of cigarettes or vaping, drugs usage) ***CHARGES ARE enforced and can vary from \$225 \$450 per occurrence.
 - We would like to have your pets boarded at the nearby facilities PETS ARE NOT ALLOWED ON OUR PREMISES AT ANY TIME
 ***MINIMUM FINE from \$200 up to \$250
- IN THE EFFORT TO PRESERVE OUR HISTORIC PROPERTY WE DO NOT ALLOW OPEN FLAME CANDLES IN THE ROOMS

 ***a minimum fee of \$100 will be charged to your credit card or the amount of damaged goods to replace or repair.

 Quiet hours will be observed between the hours of 11:00 PM and 7:00 AM every day.

 HOUSE RULE #1 be considerate of others

No parties, events, and/or extra overnight guests unless you have received approval beforehand. Additional charges/FEE will apply. Involvement with any open flames, illegal drug activity, fighting, and/or fireworks is strictly prohibited in the space provided to spend the night or on the property's grounds.

VIOLATINON OF ANY OF THESE (THE ABOVE MENTIONED) RULES
WILL BE GROUNDS FOR IMMEDIATE EVICTION FROM
THE PROPERTY WITHOUT ANY REFUND

Your liability for this bill/reservation is not waived at your check out time, and you are to be held personally liable in the event that the indicated person or company failed to pay for any part or full amount of these charges including any incidentals,

missing/damaged items in the rooms. *** penalty carries a minimum of \$250 fee or the cost of goods to be replaced.

- NO BICYCLES CAN BE STORED IN THE ROOMS AT ANY TIME***
 ***GARAGE SPACE is provided for a fee of \$12/room/bikes/per night;
 outdoor bike rack in front of the building is available FREE of charge
 - In the event you stored your bike in the room it will be a minimum fee of \$50 \$150 and it will be applied to your credit card on file.

<u>DO NOT ATTEMPT TO CLEAN FURNITURE IN THE ROOM WITH ANY</u>

<u>CHEMICHALS approved or not by EPA – any damage by those products</u>

<u>will be charge according to the above paragraph</u>

When canceling a reservation all communication should be in writing,
 or use our app – Whistle by Cloudbeds provided to you
 WE DO NOT SHARE SELL OR PUBLICIZE YOUR FMAIL

WE DO NOT SHARE, SELL OR PUBLICIZE YOUR EMAIL ACCOUNT TO ANY OUTSIDE SOURCES

To book a room with us you must be the age of 21! Cancellation outside the 72 hours window is in the amount of your deposit that was retained with the initial booking, no amount of the deposit is refundable at any time.

Cancellation is 72 hours in advance prior to check in date, otherwise the charge is in the amount equal to the number of nights booked.

Any cancellation within the 72 hour window is a full charge.

On the spot cancellation is full charge.

- Incidentals minimum fee charge per occurrence is \$250 or equal to the cost of goods replacement
- Once you booked a room you are bound by our terms and conditions. It's your RESPONSIBILITY to read and have knowledge of our House Rules as described and comply

***Special Event Weekends (even hosts by others in the community),

Holidays (inquire within is a MUST),

A 50% non-refundable deposit and TREE weeks CANCELATION NOTICE are required for groups, weddings, and reservations for three (3) rooms and three (3) or more nights.

***Once the commitment is made to hold rooms for a group everyone must call in and book their own room within 30 days FROM THE DATE of the agreement or 30 days prior to the event, whichever comes first. Your credit card will be charged the 50% deposit when you book the room & the difference within the 72 hour mark.

***The rates are for one person, and there is a \$15 fee per person per night if more than one guest stays overnight.

*** Rates/policies are subject to change without notice and vary during high impact periods. ***

*** IN THE EFFORT TO PRESERVE OUR HISTORIC PROPERTY the establishment is designated for adult guests only***

PROPERTY not suitable for children.

For Walk-ins without reservation, we accept cash payment, however, we will still require a credit card, if not we will ask to retain \$250
deposit for incidentals

Along with that we would need to obtain a copy of all staying guests GOV ID like drivers license, card ID, passport photo ID; this applies for any type of booking, in person, via online, or by phone.

- *** Winter Weather Policy: in extreme weather conditions, we will be willing to cancel your reservation with no penalty, other then the deposit amount retained at the time of booking.
- No Items from the Rooms (like blankets, pillows) are to be removed for outdoor use or OFF Premises at any time.
 - Any beverages/alcoholic beverages, coffee products and gifts items
 SALES are FINAL!