



THE USONIAN INN LLC POLICY

E5116 US HWY 14 Spring Green WI 53588

Phone 608-588-2323 fax: 608-588-7614

reservations@usonianinn.com

<http://www.usonianinn.com>

WELCOME TO THE DURSINA's CROSSROADS HOUSE

- Check in time is 3PM to 8PM or by appointment and Check out is by 11AM; ask for exceptions or arrangements - any guests remaining after check out time without prior agreement will be charged for an additional night rate; early check-in fee is \$27 if the request exceeds 1(one) hour.

NEW HOUSE RULE – NEW PROTOCOL

- *To confirm your booking we require for you to REGISTER ALL STAYING GUESTS within 24 hours after booking; we make it easier for you by providing you a link from our app to allow you to share, if you registered 2 guest, there will be 1 link sent to each guest separately. Please comply or you could lose your reservation.*

Registered guest who booked the reservations, should be responsible that all staying guests follow suit.

The owner reserves the right to cancellation of any booking without having to give reasons for doing so.

- At the time of booking we retain a deposit that is NON-REFUNDABLE at any time.
- In the event you must shorten your stay, you should take responsibility for the entire bill.
- SMOKING IS **PROHIBITED** ON THE PROPERTY'S GROUNDS and INSIDE THE BUILDING AT ALL TIME (smoking of cigarettes or vaping, drugs usage) ***CHARGES ARE enforced and can vary from \$175 - \$450 per occurrence.

- We would love to have your pets boarded at the nearby facilities
PETS ARE NOT ALLOWED ON OUR PREMISES AT ANY TIME
***MINIMUM FINE from \$100 up to \$250

- IN THE EFFORT TO PRESERVE OUR HISTORIC PROPERTY WE DO NOT ALLOW OPEN FLAME CANDLES IN THE ROOMS
***a minimum fee of \$100 will be charged to your credit card or the amount of damaged goods to be replaced or repaired.

Quiet hours will be observed between the hours of 11:00 PM and 7:00 AM every day.

HOUSE RULE #1 - be considerate of others

No parties, events, and/or extra overnight guests unless you have received approval beforehand. Additional charges will apply. Involvement with any open flames, illegal drug activity, firearms, fighting, and/or fireworks is strictly prohibited in the space provided to spend the night or on the property's grounds.

VIOLATION OF ANY OF THESE (THE ABOVE MENTIONED) RULES WILL BE GROUNDS FOR IMMEDIATE EVICTION FROM THE PROPERTY WITHOUT ANY REFUND

Guests under the age of 21 must be accompanied by parents or guardians.

Your liability for this bill/reservation is not waived at your check out time, and you are to be held personally liable in the event that the

indicated person or company failed to pay for any part or full amount of these charges including any incidentals, missing/damaged items in the rooms. *** penalty carries a minimum of \$250 fee or the cost of goods to be replaced.

- NO BICYCLES CAN BE STORED IN THE ROOMS AT ANY TIME***
***GARAGE SPACE is provided for a fee of \$7/room/bikes/per night; outdoor bike rack in front of the building is available FREE of charge
*a minimum fee of \$50 will be charged to your credit card or the value of damaged goods.

DO NOT ATTEMPT TO CLEAN FURNITURE IN THE ROOM WITH ANY CHEMICALS approved or not by EPA – any damage by those products will be charge according to the above paragraph

- when canceling a reservation all communication should be in writing, use our app provided to do so

WE DO NOT SHARE, SELL OR PUBLICIZE YOUR EMAIL ACCOUNT TO ANY OUTSIDE SOURCES

To book a room with us you must be the age of 21 !

Cancellation outside the 72 hours window is in the amount of your deposit that was retained with the initial booking, no amount of the deposit is refundable at any time.

Cancellation is 72 hours in advance prior to check in date, otherwise the charge is in the amount equal to the number of nights booked.

Any cancellation within the 72 hour window is a full charge.

On the spot cancellation is full charge.

Incidentals - minimum fee charge per occurrence is \$250 or equal to the cost of goods replacement

• **Once you booked a room you are bound by our terms and conditions. It's your RESPONSIBILITY to read, have knowledge of our House Rules and comply**

***Special Event Weekends (even hosts by others in the community), Holidays (**inquire within is a MUST**),

Groups and Weddings, or 3 rooms & 3 or more nights bookings REQUIRE

50% deposit as a non-refundable amount & 30 days CANCELLATION NOTICE.

***Once the commitment is made to hold rooms for a group everyone must call in and book their own room within 30 days from the date of the agreement or 30 days prior to the event, whichever comes first. Your credit card will be charged the 50% deposit when you book the room & the difference within the 72 hour mark – or the day of your arrival unless you select to pay in full in advance.

*** Winter Weather Policy: in extreme weather conditions, we will be willing to cancel your reservation with no penalty, other than the deposit amount retained

***Rates are set up for 1 person, when more than 1 guest is staying overnight there is a charge of \$12/person per night.

*** **Rates/policies are subject to change without notice and vary during high impact periods.** ***

*** IN THE EFFORT TO PRESERVE OUR HISTORIC PROPERTY the establishment is designated for adult guests only***
PROPERTY not suitable for children.

- For Walk-ins without reservation, we accept cash payment, however, - we will still require a credit card, if not we will ask to retain \$250 deposit for incidentals

Along with that we would need to obtain a copy of all staying guests GOV ID like drivers license, card ID, passport photo ID; this applies for any type of booking, in person, via online, or by phone.

- No Items from the Rooms (like blankets, pillows) are to be Removed for Outdoor use or OFF Premises at any time.
- Any beverages/alcoholic beverages, coffee products and gifts items SALES are FINAL!